



summafour

TECHNICAL BULLETIN

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Technical Bulletin #: TM-C1-0163
Date Issued: April 15, 1998
Audience: Generic V3.3, V4.0, V4.1, and V4.2 Customers
Product(s) Affected: Generic V3.3 FSR03+, V4.0+, V4.1+, and V4.2 FSR00 through V4.2 FSR00 PUN24
Distribution: ___ - Critical X - Standard ___ - Special

Purpose of Bulletin

Customers may experience call chain corruption leading to a system dump or reboot when they take an IPRC64 or IPRC128 out of service while its ports are involved in calls.

Corrective Action

Do not take an IPRC64 or IPRC128 out of service during call processing.

If for some reason it becomes necessary to take the card out of service while calls are being processed, first P out all the ports (place all the ports in Maintenance Busy state from the Card Maintenance menu) of that particular IPRC. This will release the calls and will prevent the call chain corruption.

After IPRC card is activated, P the ports back in so they can be used.

This problem is listed as a Known Functional Constraint in the Generic V4.2 FSR00 PUN24 Release Notes under System Administration as issue U803190001, IPRC Call Chain Corruption.

This problem has been fixed and introduced into the V4.2 Generic at V4.2 FSR00 PUN25.