



# Cisco VCO/4K System Software Version 5.1(3) Release Notes

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**May 2000**

These release notes describe new features and caveats in system software release 5.1(3) for the Cisco VCO/4K switch. Use these release notes in conjunction with the *Cisco VCO/4K Software Installation Guide* and the *Cisco VCO/4K System Administrator's Guide*.

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## New and Changed Information

The following features are new or have changed for Cisco VCO/4K system software, hardware, or firmware.

- "Foreign Exchange Office/Foreign Exchange Station," page 2
- "Optional Software Product Diskette Consolidation," page 3
- "Interface Controller Card Universal Protocol Generator Update Tool," page 6

## Foreign Exchange Office/Foreign Exchange Station

The Foreign Exchange Office/Foreign Exchange Station (FXO/FXS) feature has been added to the VCO/4K system software version 5.1(3) release. FXO/FXS provides local telephone service to subscribers from a central office which is located outside the subscriber's area.

The FXO/FXS feature consists of four protocols, which are implemented on the VCO/4K's Interface Controller Card (ICC):

- Foreign Exchange Office End Loop Start (FXOLS)
- Foreign Exchange Office End Ground Start (FXOGS)
- Foreign Exchange Station End Loop Start (FXSLS)
- Foreign Exchange Station End Ground Start (FXSGS)

The subscriber is attached to a device, such as a channel bank, configured with FXS and the local central office is attached to a channel bank configured with FXO. The four T1-specific protocols operate as loop start or ground start signaling. Communication between the subscriber and central office is either ground start to ground start, or loop start to loop start. For example, ground start signaling configurations can be either of the following:

- FXOGS to FXSGS
- FXSGS to FXOGS



**Note** Either side can receive a call or initiate (transmit) a call.

Loop start signaling configurations are similar:

- FXOLS to FXSLS
- FXSLS to FXOLS



**Note** FXSLS configurations are not supported at this time.

Each protocol may be selected from the ICC Programmable Trunk Configuration screen's SIG. TYPE field. Refer to Figure 1 for an example of a SIG. TYPE field selection of the FXSLS value.

**Figure 1 ICC Programmable Trunk Configuration Screen**

```

                                ICC PROGRAMMABLE TRUNK CONFIGURATION

SPAN LOCATION:  R,L,S 1 1 18-1-1      STATUS:      Active
CARD TYPE:      ICC T1                SPAN TYPE:   SF          CODE:  AMI
TXGAIN:  Obd    TXCLK:  SCLK          SLIP:  255    ALM:  SYS    LENG:  0-133
RXGAIN:  Obd    RFCLK:  LOOP          OOF:   17
  
```

PORT	TRUNK NAME	GROUP	GROUP NAME	SIG. TYPE	INPULSE RULE	COS	LAW
1		---	-----	<b>FXSGS</b>	4	2	Mu
2		---	-----	Clear	0	2	Mu
3		---	-----	Clear	0	2	Mu
4		---	-----	Clear	0	2	Mu
5		---	-----	Clear	0	2	Mu
6		---	-----	Clear	0	2	Mu
7		---	-----	Clear	0	2	Mu
8		---	-----	Clear	0	2	Mu

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## Optional Software Product Diskette Consolidation

The protocols and license files associated with the following nine optional software products are consolidated onto two Optional Software diskettes (see Figure 2) with the VCO/4K system software version 5.1(3) release:

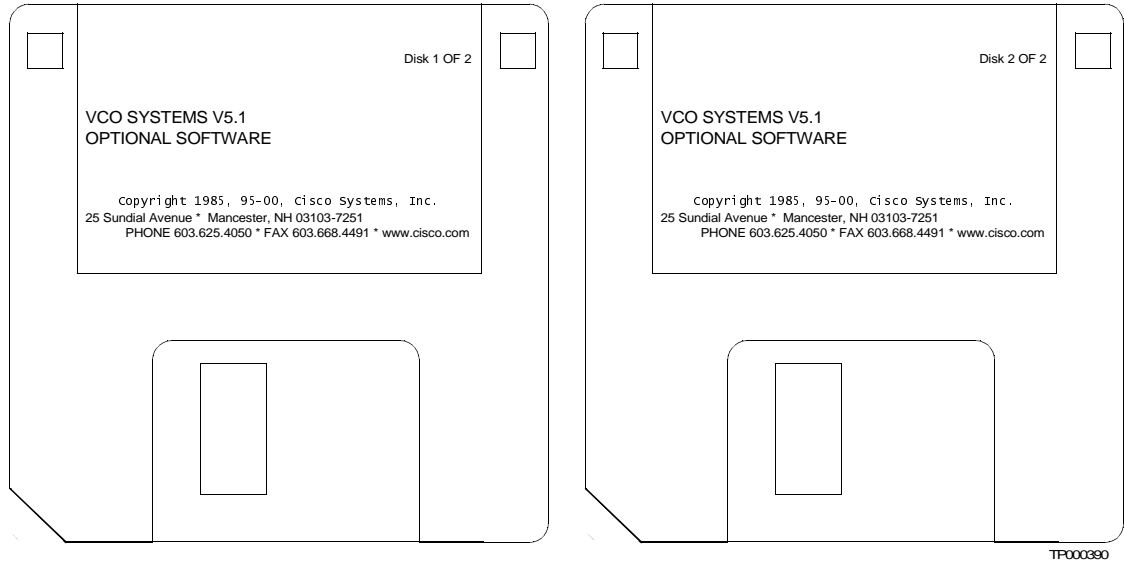
- Ethernet
- Telerouter
- ISDN Primary Rate Interface (PRI)
- ISDN Non-facility Associated Signaling (NFAS)
- National ISDN-2 (NI-2)
- Nippon Telegraph and Telephone Primary Rate Interface (NTTPRI)
- European Telecommunications Standard, EURO (NET5)
- NT Digital Access Signaling System No. 2 for E1-PRI cards (NTDASS2)
- Digital Private Network Signaling System for E1-PRI cards (DPNSS)



**Note** Users must contact Cisco Systems in order to purchase licenses for all optional software products used.



**Note** DPNSS and NTDASS2 are not supported on the Interface Controller Card (ICC).

**Figure 2 V5.1(3) Optional Software Product Diskettes**

## Interface Modifications

The following system administration screens have been removed from system software version 5.1(3):

- Ethernet Installation Utilities
- Ethernet Configuration

Install the optional software products with the Installation Utilities menu, option 4. (See Figure 3.) All options are enabled as part of the installation.

**Figure 3 Installation Utilities Menu**

```

          I N S T A L L A T I O N   U T I L I T I E S

1) Install/Configure Basic System Software
2) Incremental Install of Basic System Software
3) Disk Utilities
4) Install Optional Software Package
5) Database Conversion
6) License Configuration
7) Set Extended Operational Mode
8) Enable C-Bus Mode
x) Terminate Installation

Enter Selection: __

```

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Optional software product diskette consolidation affects two other system administration screens.

The System Configuration Menu screen is modified with this software release. (See Figure 4.) Option K of the System Configuration Menu screen allows users to access the Ethernet/NFS/SNMP Configuration screen. (See Figure 5.)

**Figure 4 System Configuration Menu Screen**

```

          S Y S T E M   C O N F I G U R A T I O N   M E N U

A) Peripheral Configuration
B) File System Configuration
C) Host Configuration
D) Password Configuration
E) Clock/Calendar Configuration
F) System Feature Configuration
G) Screen Access Configuration
H) Software/Firmware Configuration
I) License Configuration
J) System Host Configuration
K) Ethernet/NFS/SNMP Configuration
L) FTP Password Configuration

Enter Selection: _

```

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Ethernet installation parameters are configured with the Ethernet/NFS/SNMP Configuration screen. Refer to the *VCO/4K Ethernet Supplement* for configuration instructions.

**Figure 5 Ethernet/NFS/SNMP Configuration Screen**

```

ETHERNET/NFS/SNMP CONFIGURATION

Current System Internet Address      = 10.3.1.12_____
New System Internet Address On Reboot = 10.3.1.12_____
Enable NFS File Access              = N
NFS Server Internet Address         = 192.9.202.1____
NFS Server Name                     = summa4_____
NFS Mount Directory Point           =
    /home/server/sit/nfs/sit8vcoa_____
Target System Name                  = sit8vcoa_____
Target System User Id               = 189_____
Target System Group Id              = 30_____
Target System Umask                 = 0_____
System Subnet Mask                  = 255.0.0.0_____
Gateway Routing Configuration       = _
SNMP Management Station IP Address = _____

```

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The Ethernet/NFS/SNMP Configuration screen is slightly modified and includes the new field: SNMP Management Station IP Address. Use this field to enter an IP address of the SNMP station. IP addresses can be changed as needed without rebooting with the use of this field. The new IP address is saved to memory and to NVRAM. Refer to the *VCO/4K Ethernet Supplement* for further configuration instructions.

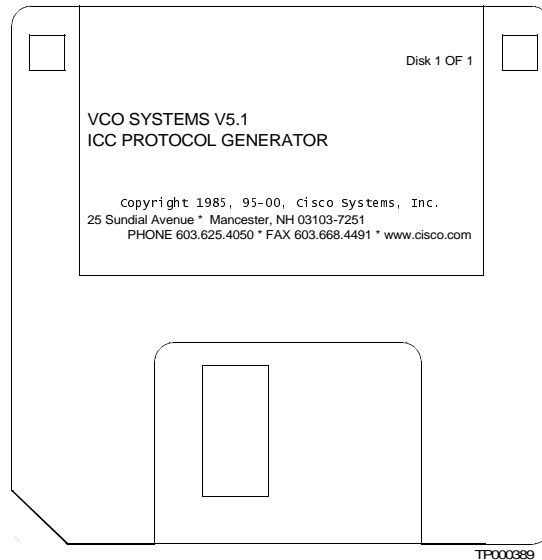
## Optional Software Product Diskette Consolidation Restrictions and Limitations

There are no restrictions or limitations with the reduced number of optional product diskettes and their installation and enabling procedures.

## Interface Controller Card Universal Protocol Generator Update Tool

The Interface Controller Card (ICC) Universal Protocol Generator (UPG) Update Tool has been added to VCO/4K system software version 5.1(3). Two versions of the ICC UPG Update Tool are provided on a diskette (see Figure 6):

- upgedsol.exe—for SUN Solaris workstation users
- upgedwin.exe—for Microsoft Windows (2000, NT, 98, and 95) PC users

**Figure 6 ICC Protocol Generator Diskette**

The tool allows users to modify the default .upg files in order to create custom ICC protocol data files for E&M and CAS/R2 protocols. Two versions of the default files are provided on diskette number 6 of the generic software diskettes:

- iccem.upg—for the E&M, T1 protocol
- icccasr2.upg—for the CAS/R2, E1 protocol

**Note**

Default files do not need to be customized for the system software to function properly. The ability to customize the default .upg files is provided for flexibility in signaling configurations.

Users must modify a system default .upg file to create a custom .upg file. Customize the iccem.upg file when using the E&M, T1 protocol. Customize the icccasr2.upg file when using the CAS/R2, E1 protocol. A maximum of four customized .upg files may be created; the ability to customize .upg files is provided for configuring flexibility in two signaling areas:

- ABCD signaling bit pattern
- Minimum and maximum detection times of signals (wink, seize, flash, etc.)

## Installation Instructions

The ICC UPG Update Tool is a command line executable software program. The following sections describe the installation of the ICC UPG Update Tool and the creation of customized .upg files using either a SUN Solaris workstation or a PC workstation.

### Install and Start the ICC UPG Update Tool with a SUN Solaris Workstation

Complete the following steps to install the ICC UPG Update Tool on a SUN Solaris workstation and create a customized .upg data file. For Microsoft Windows PC users, refer to "Install and Start the ICC UPG Update Tool with a Microsoft Windows PC Workstation," page 9, for tool installation instructions.

- Step 1** Create a directory named UPGTOOL on your SUN workstation.
- Step 2** Copy the upgedsol.exe executable file—the ICC UPG Update Tool—from the ICC PROTOCOL GENERATOR diskette to the UPGTOOL directory.
- Step 3** Copy the appropriate default .upg file from diskette 6 to the UPGTOOL directory according to the following rules:
- Copy the iccem.upg file if using the E&M, T1 protocol.
  - Copy the icccasr2.upg file if using the CAS/R2, E1 protocol.
- Step 4** Start a new shell.
- Step 5** Change to the UPGTOOL directory within the new shell.
- Step 6** Start the tool; type `./upgedsol.exe` and press **Enter**.

An introductory message and prompt are displayed on the screen. (See Figure 7.)

**Figure 7** *ICC UPG Tool Introductory Message and Prompt*

```

      |           |
      :|:         :|:
      :|||:       :|||:
      .:|||||||:..:|||||||:.
    C i s c o   S y s t e m s

      Cisco Systems, Inc.
    Enhanced Services and Migration Business Unit

      ICC UPG Update Tool

      Copyright 2000 Cisco Systems, Inc.
      Tool version: 1.1
      Creation date: March 15, 2000

Enter default ICC Protocol File Name:

```

- Step 7** Enter the file name of the default .upg file copied in Step 3.
- The UPG Update Tool menu, and a prompt, are displayed on the screen. (See Figure 8.)



**Figure 8 ICC UPG Update Tool Menu and Prompt**

```

*****
*
*          UPG Update Tool          *
*
*      1.  Display Rx Pulse data    *
*      2.  Modify  Rx Pulse data    *
*      3.  Display Tx Pulse data    *
*      4.  Modify  Tx Pulse data    *
*      5.  Display State Model      *
*      6.  Modify State Model       *
*      7.  Create User Defined Data *
*      File                          *
*
*      0.  Exit                      *
*
*****
Enter your Choice:

```

The ICC UPG Update Tool menu options, and custom .upg file creation instructions, are described in "Custom .upg File Creation Instructions," page 10.

### Install and Start the ICC UPG Update Tool with a Microsoft Windows PC Workstation

Complete the following steps to install and start the ICC UPG Update Tool on a Microsoft Windows PC workstation. For SUN Solaris users, refer to "Install and Start the ICC UPG Update Tool with a SUN Solaris Workstation," page 7, for tool installation instructions.



- 
- Step 1** Create a directory named UPGTOOL on your PC.
- Step 2** Copy the upgedwin.exe executable file—the ICC UPG Update Tool—from the ICC PROTOCOL GENERATOR diskette to the UPGTOOL directory.
- Step 3** Copy the appropriate default .upg file from diskette 6 to the UPGTOOL directory according to the following rules:
- Copy the iccem.upg file if using the E&M, T1 protocol.
  - Copy the icccasr2.upg file if using the CAS/R2, E1 protocol.
- Step 4** Open a Command Prompt window.
- Step 5** Change to the UPGTOOL directory within the window.
- Step 6** Start the tool; type **upgedwin.exe** and press **Enter**.

An introductory message and prompt are displayed in the window. (See Figure 9.)



SUN Solaris workstations users, refer to Figure 8 for the ICC UPG Update Tool menu. PC workstation users, refer to Figure 10 for the ICC UPG Update Tool menu. The ICC UPG Tool menu options are described in Table 1.

**Table 1 ICC UPG Update Tool Menu Options**

Menu Option	Description
1. Display Rx Pulse Data	Displays a list of receive pulse data (incoming signals)—data traveling from the network to the card—and describes how each is decoded by the protocol.
2. Modify Rx Pulse Data	Allows users to modify the active bit pattern (ABCD bits) and the minimum and maximum detection times of each received pulse.  <b>Note</b> The ABCD signaling bits for the CAS/R2, E1 protocol must not be modified.
3. Display Tx Pulse Data	Displays a list of transmit pulse data (outgoing signals)—data traveling from the card to the network—that can be transmitted by the protocol, and describes how each is decoded by the protocol.
4. Modify Tx Pulse Data	Allows the user to modify the active bit pattern (ABCD bits) and the minimum and maximum detection times of each transmitted pulse.  <b>Note</b> The ABCD signaling bits for the CAS/R2, E1 protocol must not be modified.
5. Display State Model	Displays the current state model.
6. Modify State Model	Not available for customer use at this time.
7. Create User Defined Data File	Allows the user to save the customized .upg file.
0. Exit	Allows the user to exit the ICC UPG Update Tool menu.

Follow the step-by-step instructions in the following sections to customize a default .upg file.

### Display and Modify Receive Pulse Data—Options 1 and 2

Complete the following steps to display and modify the receive pulse data of a default .upg file.

**Step 1** From the ICC UPG Update Tool menu, press **1** and **Enter**.

The receive pulse data is displayed on the screen (see Figure 11), followed by the ICC UPG Update Tool menu and the Enter your Choice prompt.

**Figure 11** *Display Rx Pulse Data Display*

```

**** Receive Pulses ****

Name                ABCD bits      Timing (ms)
                   -----
                   Min      Max
-----
rx_seize            12        375      0
rx_wink             12        100     350
rx_flash            0         100     350
rx_idle             0         375      0
    
```

Each protocol can detect a certain number of receive pulses (our example, Figure 11, contains four). Each pulse is described by four parameters. (See Table 2.)

**Table 2** *Display Rx Pulse Data Parameters*

Parameter	Description
Name	Name for the pulse; for debugging and maintenance only.
ABCD bits	The ABCD bit pattern identifying a specific signal—a binary number from 0000 to 1111; displayed as decimal, 0 to 15.
Timing (ms), Min	Represents the minimum time, in milliseconds, that the active bit pattern (see Table 3) must be present on the incoming line.
Timing (ms), Max	Represents the maximum time, in milliseconds, that the active bit pattern (see Table 3) can be present on the incoming line.

**Step 2** Press **2** and **Enter** to modify the receive pulse data.

The first receive pulse data is displayed. (See Figure 12.) The cursor is located after the Enter ABCD Bits value (0-15) [ n ] prompt. The default, or current, value is contained within the square brackets.

**Figure 12** *First Receive Pulse Data Display—ABCD Bits Prompt*

```

Enter your Choice: 2

**** Receive Pulses ****

Signal: 'rx_seize'
Enter ABCD Bits value (0-15)  [ 12]:
    
```

**Step 3** Modify the ABCD bit pattern, taking into account the following considerations:

- For the E&M, T1 protocol, the receive pulses are defined by a certain sequence of changes in the A and B bits; the C and D bits are not used for defining receive pulses. Refer to Table 3 for the default values of the ABCD bit patterns.



**Note** Only the active bit pattern is stored in the customized .upg file.

**Table 3** Default ABCD Bit Patterns for the E&M, T1 Protocol

Signaling Name	Start Pattern	Active Pattern	End Pattern
Seize	0000	1100	—
Wink	0000	1100	0000
Flash	1100	0000	1100
Idle	1100	0000	—

- For the CAS/R2, E1 protocol, the receive pulses are defined as specific ABCD bit patterns. Refer to Table 4 for the default values of the ABCD bit patterns.

**Table 4** Default ABCD Bit Patterns for the CAS/R2, E1 Protocol

Signaling Name	Bit Pattern
Seize	0001
Seize Acknowledge	1101
Answer	0101
Clear Back	1101
Idle	1001

- Convert the appropriate binary ABCD bit pattern to decimal.
- Type the decimal value.
- Press **Enter**.



**Note** Pressing Enter without first entering a value leaves the default, or current, value unmodified.

A new prompt—Enter Minimum Timer Value (ms) [ n]—followed by the cursor, is displayed. (See Figure 13.) The default, or current, value is contained within the square brackets.

**Figure 13** First Receive Pulse Data Display—Minimum Timer Selection Prompt

```

Enter your Choice: 2

**** Receive Pulses ****

Signal: 'rx_seize'
Enter ABCD Bits value (0-15) [ 12]:
Enter Minimum Timer Value (ms) [ 375]:

```

**Step 4** Modify the minimum timer value, taking into account the following considerations:

- For the E&M, T1 protocol, the receive pulses are defined by a minimum time, in milliseconds, that the active bit pattern must be present on the incoming line. Refer to Table 5 for the default minimum timer values. Adhere to E&M protocol industry standards for valid timer selections.

**Table 5** *Default Minimum Timer Values for the E&M, T1 Protocol*

Signaling Name	Minimum Time (ms)
Seize	375
Wink	100
Flash	100
Idle	375

- For the CAS/R2, E1 protocol, all bit patterns are valid the instant they are present; default minimum timer values are always 0. You must select 0 (zero) for the minimum timer value.
- a. Type the appropriate minimum timer value for the seize receive pulse.
- b. Press **Enter**.



**Note** Pressing Enter without first entering a value leaves the default, or current, value unmodified.

A new prompt—Enter Maximum Timer Value (ms) [ n]—followed by the cursor, is displayed. (See Figure 14.) The default, or current, value is contained within the square brackets.

**Figure 14** *First Receive Pulse Data Display—Maximum Timer Selection Prompt*

```

Enter your Choice: 2

    **** Receive Pulses ****

Signal: 'rx_seize'
Enter ABCD Bits value (0-15) [ 12]:
Enter Minimum Timer Value (ms) [ 375]:
Enter Maximum Timer Value (ms) [ 0]:
    
```

**Step 5** Modify the maximum timer value, taking into account the following considerations:

- For the E&M, T1 protocol, the receive pulses are defined by a maximum time, in milliseconds, that the ABCD bit pattern can be present on the incoming line. Refer to Table 6 for the default maximum timer values. Adhere to E&M protocol industry standards for valid timer selections.

**Table 6** *Default Maximum Timer Values for the E&M, T1 Protocol*

Signaling Name	Maximum Time (ms)
Seize	0
Wink	350
Flash	350
Idle	0

- For the CAS/R2, E1 protocol, the receive pulses are not defined by a maximum time; default maximum timer values are always 0. You must select 0 (zero) for the maximum timer value.



**Note** A zero maximum timer value indicates that the pattern can remain indefinitely.

- a. Type the appropriate maximum timer value for the seize receive pulse.
- b. Press **Enter**.



**Note** Pressing Enter without first entering a value leaves the default, or current, value unmodified.

The second receive pulse data is displayed, along with the Enter ABCD Bits value (0-15) [ n] prompt.

- Step 6** Repeat Step 3 through Step 5 for this and all remaining receive pulse data.

When all receive pulse data is modified, the ICC UPG Update Tool screen is displayed. SUN Solaris workstation users, refer to Figure 8. Microsoft Windows PC workstation users, refer to Figure 10.

### Display and Modify Transmit Pulse Data—Options 3 and 4

Complete the following steps to display and modify the transmit pulse data of a default .upg file.

- Step 1** From the ICC UPG Update Tool menu, press **3** and **Enter**.

The transmit pulse data is displayed on your screen (see Figure 15), followed by the ICC UPG Update Tool menu and the Enter your Choice prompt.

**Figure 15** *Display Tx Pulse Data Display*

```

Enter your Choice: 3

**** Transmit Pulses ****

Pulse                Segment  ABCD bits  On Time (ms)
-----
tx_seize              1         12         350
tx_idle               1          0         350
tx_wink               1         12         240
tx_wink               2          0         350
tx_flash              1          0         240
tx_flash              2         12         350


```

Each protocol can send a certain number of transmit pulses (our example, Figure 15, contains four). Each pulse is described by four parameters. (See Table 7.)



**Note** The transmit pulses wink and flash are assigned two segments. Each segment contains an ABCD bit pattern value and an active bit pattern timing value; both can be modified.

**Table 7 Display Tx Pulse Data Parameters**

Parameter	Description
Pulse	Name of the pulse.
Segment	A numerical identifier for each segment of a pulse; a pulse is assigned one or two segments. Segment 1 indicates a minimum timer value. Segment 2 indicates a maximum timer value.
	 <b>Note</b> Transmit pulses wink and flash are the only transmit pulses with maximum timer values.
ABCD bits	The ABCD bit pattern that is to be transmitted—a binary number from 0000 to 1111; displayed as decimal, 0 to 15.
On Time (ms)	Represents the time, in milliseconds, that the active bit pattern (refer to Table 8) will be transmitted on the outgoing line.

**Step 2** Press **4** and **Enter** to modify the transmit pulse data.

The first transmit pulse name and segment data is displayed (seize). (See Figure 16.) The cursor is located after the Enter ABCD Bits value (0-15) [ n] prompt. The default, or current, value is contained within the square brackets.

**Figure 16 Transmit Pulse Data Display—ABCD Bits Value Prompt**

```

Enter your Choice: 4

**** Transmit Pulses ****

Signal: 'tx_seize'
Segment 1: Enter ABCD Bits value (0-15) [ 12]:
    
```

**Step 3** Modify the ABCD bit pattern, taking into account the following considerations:

- For the E&M, T1 protocol, the transmit pulses are defined by a certain sequence of changes in the A and B bits; the C and D bits are not used for defining transmit pulses. Refer to Table 8 for the default values of the ABCD bit patterns.

**Table 8 Default ABCD Bit Patterns for the E&M, T1 Protocol**

Signaling Name	Start Pattern	Active Pattern	End Pattern
Seize	0000	1100	—
Wink	0000	1100	0000
Flash	1100	0000	1100
Idle	1100	0000	—

- For the CAS/R2, E1 protocol, the transmit pulses are defined as specific ABCD bit patterns. Refer to Table 9 for the default values of the ABCD bit patterns.



**Table 9** Default ABCD Bit Patterns for the CAS/R2, E1 Protocol

Signaling Name	Bit Pattern
Seize	0001
Seize Acknowledge	1101
Answer	0101
Clear Back	1101
Idle	1001

- a. Convert the appropriate binary ABCD bit pattern to decimal.
- b. Type the decimal value.
- c. Press **Enter**.



**Note** Pressing Enter without first entering a value leaves the default, or current, value unmodified.

A new prompt—Enter Time On Value (ms) [ n]—followed by the cursor, is displayed. (See Figure 17.)

**Figure 17** Transmit Pulse Data Display—Time On Value Prompt

```

Enter your Choice: 4

**** Transmit Pulses ****

Signal: 'tx_seize'
Segment 1: Enter ABCD Bits value (0-15) [ 12]:
Segment 1: Enter Time On Value (ms)      [ 350]:

```

**Step 4** Modify the minimum timer value (segment 1 timer value), taking into account the following considerations:

- For the E&M, T1 protocol, the transmit pulses are defined by the length of time, in milliseconds, that the active bit pattern must be present on the outgoing line. Refer to Table 10 for the default minimum timer values. Adhere to E&M protocol industry standards for valid timer selections.

**Table 10** Default Minimum Timer Values for the E&M, T1 Protocol

Signaling Name	Minimum Time (ms)
Seize	375
Wink	100
Flash	100
Idle	375

- For the CAS/R2, E1 protocol, all bit patterns are valid the instant they are present; default minimum timer values are always 0. You must select 0 (zero) for the maximum timer value.
- a. Type the appropriate timer value for the seize receive pulse.
- b. Press **Enter**.




---

**Note** Pressing Enter without first entering a value leaves the default, or current, value unmodified.

---

**Step 5** Use the following considerations to determine your next step.

- If the seize or idle transmit pulse was configured in Step 4, above, configuration for that transmit pulse is complete. Repeat Step 1 through Step 5 for the next transmit pulse displayed.
- If the wink or flash transmit pulse was configured in Step 4, above, proceed to Step 6.

**Step 6** Modify the ABCD end bit pattern (segment 2) following the guidelines discussed in Step 3, above.

**Step 7** Modify the maximum timer value (segment 2 timer value), taking into account the following considerations:




---

**Note** Transmit pulses wink and flash are the only transmit pulses with maximum timer values. The maximum timer values are always contained in segment 2 of a transmit pulse.

---

- For the E&M, T1 protocol, the transmit pulses are defined by a maximum time, in milliseconds, that the ABCD bit pattern can be present on the outgoing line. Refer to Table 11 for the default maximum timer values. Adhere to E&M protocol industry standards for valid timer selections.

**Table 11** *Default Maximum Timer Values for the E&M, T1 Protocol*

Signaling Name	Maximum Time (ms)
Seize	0
Wink	350
Flash	350
Idle	0

- For the CAS/R2, E1 protocol, the transmit pulses are not defined by a maximum time; default maximum timer values are always 0. You must select 0 (zero) for the maximum timer value.




---

**Note** A zero maximum timer value indicates that the pattern can remain indefinitely.

---

- a. Type the appropriate maximum timer value for the transmit pulse.
- b. Press **Enter**.




---

**Note** Pressing Enter without first entering a value leaves the default, or current, value unmodified.

---

The next transmit pulse data is displayed, along with the Enter ABCD Bits value (0-15) [ n] prompt.

**Step 8** Repeat Step 3 through Step 5 for this and all remaining transmit pulse data.

When all transmit pulse data is modified, the ICC UPG Update Tool screen is displayed. SUN Solaris workstation users, refer to Figure 8. Microsoft Windows PC workstations users, refer to Figure 10.

The customized .upg file is complete and ready to save. It is not necessary to access the ICC UPG Update Tool's option 5 or option 6. Refer to "Save a Customized .upg Data File—Option 7," page 20, in order to save your customized .upg file for use in the switch.

## Display the State Model—Option 5



### Note

It is not necessary to access option 5 or option 6 to create a customized .upg file. Option 5 is display only, and option 6 is not available for customer use at this time. At this point it is advised to proceed to "Save a Customized .upg Data File—Option 7," page 20.

From the ICC UPG Update Tool screen, press **5** and **Enter**, to display the current state model.

The current state model, which describes protocol states, is displayed on the screen. (See Figure 18.)

**Figure 18 State Model Display**

```

Enter your Choice: 5

**** State Model ****

#      State          Event          Next State
--  -----  -
1      1:idle         1:tx_seize    3:wait_for_rx_ans
2      1:idle         4:abandon     7:guard
3      1:idle         5:alarm       8:alarm
.      .             .             .
.      .             .             .
.      .             .             .

```

The state model is described by four parameters. (See Table 12.)

**Table 12 State Model Parameters**

Parameter	Description
#	A sequential number list which gives the state model display some structure.
State	The current state of the protocol. <sup>1</sup>
Event	Transition identifier; event possibly encountered. <sup>1</sup>
Next State	Resulting state; the state achieved if State and Event conditions are met. <sup>1</sup>

1. The last three parameters described in Table 12 require some explanation. Using the #2 row of Figure 18 as an example, if the current protocol state is idle (1:idle) and the abandon (4:abandon) event is encountered, the next state which the protocol assumes is guard (7:guard).

The state model display is followed by the ICC UPG Update Tool menu.

## Modify the State Model—Option 6

This option is not supported for customer use at this time. Do not select option 6. However, if you happen to select option 6, press Enter to accept default values until the ICC UPG Update Tool menu is displayed.

The customized .upg file is complete and ready to save. Refer to "Save a Customized .upg Data File—Option 7".

## Save a Customized .upg Data File—Option 7

Complete the following steps to save the customized receive and transmit pulse modifications to a new .upg file.

**Step 1** From the ICC UPG Update Tool screen, press **7** and **Enter**.

The following message is displayed on the screen. (See Figure 19.) The cursor is located after the Enter (3-6) prompt.

**Figure 19 Create User Defined Data File Display**

```
Enter your Choice: 7
Select the user defined file name (icc0x.upg),
Enter (3-6) :
```

**Step 2** Type a number from 3 to 6.

**Step 3** Press **Enter**.

The following information is displayed on the screen. (See Figure 20.)

**Figure 20 Created File Display**

```
Enter your Choice: 7
Select the user defined file name (icc0x.upg),
Enter (3-6) : 4

protocol id:14
protocol name:E&M04
```

The number entered in Step 2 is used to create three items:

- A customized .upg file containing the number entered in Step 2 in the form of icc0n.upg, where n is the number entered. For example, if the number 4 is entered, a file with the name icc04.upg is created.
- An identifier for the customized protocol in the form of USER0n, where n is the number entered in Step 2. For example, if the number 4 is entered, a protocol identifier with the name USER04 is created.
- A new protocol name—signaling type—in one of two forms:
  - E&M0n, for the E&M, T1 protocol, where n is the number entered in Step 2
  - Cas0n, for the CAS/R2, E1 protocol, where n is the number entered in Step 2



**Note** A maximum of four customized .upg data files can be created and saved. Reuse an existing data file to create subsequent data files.

Table 13 describes the items created with Step 2 for the E&M, T1 protocol.

**Table 13 Customized .upg File Elements for the E&M, T1 Protocol**

Step 2 Number Entry	File Name	Protocol ID	Signaling Type
3	icc03.upg	USER03	E&M03 <sup>1</sup>
4	icc04.upg	USER04	E&M04 <sup>1</sup>
5	icc05.upg	USER05	E&M05 <sup>1</sup>
6	icc06.upg	USER06	E&M06 <sup>1</sup>

1. T1 signaling types are displayed as selectable SIG. TYPE field values within the VCO/4K software administration's ICC Programmable Trunk Configuration screen.

Table 14 describes the items created with Step 2 for the CAS/R2, E1 protocol.

**Table 14 Customized .upg File Elements for the CAS/R2, E1 Protocol**

Step 2 Number Entry	File Name	Protocol ID	Span Type
3	icc03.upg	USER03	Cas03 <sup>1</sup>
4	icc04.upg	USER04	Cas04 <sup>1</sup>
5	icc05.upg	USER05	Cas05 <sup>1</sup>
6	icc06.upg	USER06	Cas06 <sup>1</sup>

1. E1 signaling types are displayed as selectable SPAN TYPE field values within the VCO/4K software administration's ICC Programmable Trunk Configuration screen.



**Note** Switch configuration with the customized .upg file makes use of the different files and names created in Step 2; keep accurate records.

**Step 4** Press **Enter** to return to the ICC UPG Update Tool screen.

### Exit from the ICC UPG Update Tool—Option 0

From the ICC UPG Update Tool screen, press **0** and **Enter** to exit from the tool.

Copy the customized .upg file from the hard drive to a floppy diskette.

A new custom .upg file is now ready for implementation on the VCO/4K switch; refer to "Switch Configuration with a Customized .upg File," page 22, for complete configuration instructions.

## Switch Configuration with a Customized .upg File

Complete the following steps to configure the VCO/4K switch with a customized .upg file.



**Note**

For each step below, refer to the *VCO/4K System Administrator's Guide* for further instructions.

- Step 1** Access the VCO/4K software administration's Copy Files screen.
- Step 2** Copy the customized .upg file from the diskette (the file created on the diskette with instructions in "Custom .upg File Creation Instructions," page 10) to the C:/BOOT directory on both the A and B sides of the switch.
- Step 3** Access the VCO/4K software administration's Card Maintenance screen.
- Step 4** Take the entire ICC out of service (OOS).
- Step 5** Access the Card Summary screen (see Figure 21), via the Database Administration menu.

**Figure 21 Card Summary Screen**

C A R D S U M M A R Y						
LOCATION			CARD TYPE	STATUS	UNUSED PORTS	DISP CARD
R	L	S				
1	1	1-1	Network Bus	A	0	—
1	1	1-2	Tone Generator	A	1	—
1	1	2-1	Network Bus	O	0	—
1	1	2-2	Tone Generator	O	1	—
1	1	14-1-1	SPC-DTMF	O	0	—
1	1	14-1-2	SPC-CPA	O	0	—
1	1	16-1-3	ICC-T1	O	0	—
1	1	16-1-4	ICC-T1	O	0	—
1	1	16-2-1	ICC-T1	O	0	—
1	1	16-2-2	ICC-T1	O	0	—
1	1	16-2-3	ICC-T1	O	0	—
1	1	16-2-4	ICC-T1	O	0	—
1	1	16-3-1	ICC-T1	O	0	—
1	1	16-3-2	ICC-T1	O	0	—
1	1	16-3-3	ICC-T1	O	0	—

TP000382

- Step 6** Display the span of the ICC you want to configure with the customized .upg file. The ICC Programmable Trunk Configuration screen is displayed. (See Figure 22.)

**Figure 22 ICC Programmable Trunk Configuration Screen—T1**

```

                                ICC PROGRAMMABLE TRUNK CONFIGURATION

SPAN LOCATION:  R,L,S 1 1 16-1-1      STATUS:      Out of Service
CARD TYPE:      ICC-T1                SPAN TYPE:   SF          CODE:  AMI
TXGAIN:  Obd    TXCLCK:  SCLK         SLIP: 255    ALM:  SYS  LENG: 0-133
RXGAIN:  Obd    RFCLCK:  LOOP         OOF:  17
  
```

PORT	TRUNK NAME	GROUP	GROUP NAME	SIG. TYPE	INPULSE RULE	COS	LAW
1		---	-----	<b>E&amp;M03</b>	0	2	Mu
2		---	-----	E&M	0	2	Mu
3		---	-----	E&M	0	2	Mu
4		---	-----	E&M	0	2	Mu
5		---	-----	E&M	0	2	Mu
6		---	-----	E&M	0	2	Mu
7		---	-----	E&M	0	2	Mu
8		---	-----	E&M	0	2	Mu

TP000383

- Step 7** Use the SIG. TYPE field (for the E&M, T1 protocol) to select the customized .upg file signaling type for each port for which it is appropriate. (See Figure 22.) Use the SPAN TYPE field (for the CAS/R2, E1 protocol) to select the customized .upg file signaling type for each port for which it is appropriate. (See Figure 23.)

**Figure 23 ICC Programmable Trunk Configuration Screen—E1**

```

                                ICC PROGRAMMABLE TRUNK CONFIGURATION

SPAN LOCATION:  R,L,S 1 1 16-1-1      STATUS:      Out of Service
CARD TYPE:      ICC-E1                SPAN TYPE:   Cas03      TS0:
TXGAIN:  Obd    TXCLCK:  SCLK         SLIP: 255    ALM:  SYS  LENG: 0-133
RXGAIN:  Obd    RFCLCK:  LOOP         OOF:  17
  
```

PORT	TRUNK NAME	GROUP	GROUP NAME	SIG. TYPE	INPULSE RULE	COS	LAW
1		---	-----	---	0	2	Mu
2		---	-----	---	0	2	Mu
3		---	-----	---	0	2	Mu
4		---	-----	---	0	2	Mu
5		---	-----	---	0	2	Mu
6		---	-----	---	0	2	Mu
7		---	-----	---	0	2	Mu
8		---	-----	---	0	2	Mu

TP000392




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**Note** The customized SIG. TYPE (T1) or SPAN TYPE (E1) field selections are those created in "Save a Customized .upg Data File—Option 7," page 20, and described in Table 13 and Table 14.

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**Note** When you select or modify the signaling type on port 1, the Enter Y to propagate port 1 values message is displayed. Press Y to configure all remaining ports with the same signaling type as that of port 1. Press N to configure only port 1 with a particular signaling type.

---

**Step 8** Access the VCO/4K software administration's Card Maintenance screen.

**Step 9** Activate the ICC.

The customized .upg file is now configured in the switch and the new protocol is implemented.

## ICC UPG Update Tool Restrictions and Limitations

Keep the following restrictions and limitations in mind when configuring the switch with customized .upg files:



### Caution

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The ICC UPG Update Tool allows you to create customized .upg files that may not be valid for the VCO/4K system. Interruption of service and loss of calls may occur.

---

- A maximum of four customized .upg data files can be created and saved. Reuse an existing data file to create subsequent data files.
- The customized .upg file names are fixed—icc03.upg through icc06.upg.
- The customized .upg file names are not protocol specific; the names can designate either the E&M, T1 or the CAS/R2, E1 protocol.
- Users of customized .upg files must create new customized .upg files when upgrading system software. The new customized .upg files must be created using the new default .upg files.

## System Requirements

This section provides a list of system requirements for running VCO/4K system software. These requirements are categorized by hardware, firmware, and software. Contact Cisco Systems Technical Assistance Center (TAC) for any site-specific information.



## Hardware Requirements

To operate system software V5.1, your Cisco VCO/4K switch must be equipped with the following minimum components and revisions:

- System Controller
  - VME-147 System Controller Card (must have updated boot PROMs) or Combined Controller (16 MB 68030-based CPU)
 

Refer to the *CPU Upgrade Procedure* (63104050100) if you need to replace a 25-MHz/8-MB CPU with a 33-MHz/16-MB CPU.
  - CPU Transition Module (CPU-TM) or storage/control I/O module
  - SWI Version A0AR
- Storage Subsystem
  - SCSI interface hard drive, 42 MB or larger
  - 3.5" SCSI interface floppy drive
- Control Circuit Cards
  - NBC-3 card, rev C0GR or E0AR
 

Two NBC-3 cards are required for redundant systems.
  - Alarm Arbiter Card (AAC), rev COUR (or later) is required for C-bus operation
- Service Circuit Cards
  - DTG-2 or DTG (Digital Tone Generator)
- Network Circuit Cards
  - ICC, rev C09P
  - 16-span ICC-E1 I/O module, rev A15P
  - 4- and 8-span ICC-E1 I/O module, rev A16P
  - 16-span ICC-T1 I/O module, rev A16P
  - 4- and 8-span ICC-T1 I/O module, rev A17P


**Note**


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Use the I/O module specific to your needs; you do not need all of the I/O modules listed above to meet the hardware minimum requirements.

---

## Firmware Requirements

Table 15 lists the system firmware requirements. Refer to the technical descriptions in Volumes 3 and 4 of your Cisco VCO/4K hardware documentation set for firmware locations for each card.

For tone plan-specific firmware requirements (which affect DTG-2 or DTG, CPA, and MFCR2 cards), refer to the *VCO/4K Tone Plan Release Notes*.


**Note**


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The firmware label applied by Cisco Systems may list only the last four digits of the checksum. The checksum for the NBC-3 LP125 is not listed because the programming for this item is part of the NBC-3 download file.

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Table 15 Firmware Requirements

Card	Firmware	Checksum	Versions	Location	Changed Since V5.1(2)
8LTC	8LTC	0000E09F	1.43	U2	N
BRC	BRC	00002412	2.01	U2	N
CPA	CPA	0000A7A2	1.03	U2	N
CPU	Boot EVEN	006E691D	5.00	U1	N
	Boot ODD	00866CBF	5.00	U15	
	MVME147-023 ODD	5741B41F	2.44	U30	
	MVME147-023 EVEN	5741B42F	2.44	U22	
D+I	D+I	00003158	2.02	U9	N
DID-2	DID-2	000010C3	1.41	U2	N
DRC-8	DRC	00009625	5.23	U2	N
DRC-24/48	DRC-2	00004241	3.08	U2	N
DVC	DVC	000095BE	2.07	U2	N
E+M	E+M	0000D381	2.06	U2	N
E1-CAS	E1-CAS/MERC	0000F1C6	2.13	U23	N
	E1-CAS/R2	00002654	2.01	U23	
	E1-31B	0000EF58	3.03	U23	
	E1-CAS/R2 (No CRC4)	000EDF08	3.43	U23	
	CAS PROC	00001E78	1.04	U85	
	32 CHAN SETUP	0000CDDE	1.00	U113	
	GAIN/LAW PROM	000011D2	1.02	U45/53	
ICC I/O Module	Com Bus	00299FE4	8.01	U48	N
	J3	00275397	8.01	U76	
	CS	002A9F8A	8.01	U12	
	5x7, Rev B	000B5C9A	8.01	U11	
	PCM Interface	00257696	8.02	U41	
IIRC-8	IIRC 8-PORT	00220D75	1.03	U2	N
IIRC-64	IIRC 64-PORT	00220DC1	1.03	U2	N
IIRC-128	IIRC 128-PORT	00220E0A	1.03	U2	N
MRC	MRC	0000EE80	3.08	U2	N

Table 15 Firmware Requirements (continued)

Card	Firmware	Checksum	Versions	Location	Changed Since V5.1(2)
MVDC-T1	Local Bus	000D373B	LP100A	U35	N
	Com Bus	00186169	LP101A	U19	
	Interrupt	000AE787	LP102	U75	
	PCM Interface	001748E3	LP103A	U107	
	Framer	0005FE2C	LP104	U76	
	Gain/Law	0005A153	LP105B	U49	
	T1 Clock	000BE051	LP106	U80	
	Gain/Law	00776220	—	U50	
	Boot PROM	0066DF90	1.06	U10	
NBC-3 Card Rev C	LP122 SWI	00194974	LP122C	U66	N
	LP123 Counter	0018E096	LP123E	U13	
	LP124 Chip Select	000D7B43	LP124C	U12	
	LP125 Com Bus FPGA	—	LP125C	U43	
	LP126 Com Bus EPLD	0005CED8	LP126B	U47	
	LP127 Mezzanine Add.	0006C919	LP127A	U105	
	Boot PROM	00F597BE	1.02	U4	
NBC-3 Card Rev E	LP141 SWI	0019204D	LP141A	U31	N
	LP140 Counter	0015E220	LP140H	U73	
	LP139 Chip Select	000D4209	LP139A	U30	
	LP125 Com Bus FPGA	—	LP125C	U53	
	Boot PROM	00F597BE 00F5D06E	1.02 or 1.03	U1	
SLIC-2	SLIC-2	000010B9	1.41	U2	N
SSC	Com Bus Control	00186169	LP101A	U24	N
	PCM Interface	00185A34	LP130B	U76	
	Quad 9 to 1	0017878C	LP129A	U71/U70	
	Redundancy Control	0017F249	LP128A	U100	
	Subrate Matrix Control	000BB573	LP131	U31	
	Boot PROM	00400736	1.02	U10	
T1	T1	00002BA5	1.26	U2	N
	T1 Aux Proc	00007125	1.00	U45	N
UTC-2 Rev A	UTC	0000F91E	6.00	U2	N
UTC-2 Rev B	UTC	0000ECF0	6.54	U2	N

Table 15 Firmware Requirements (continued)

Card	Firmware	Checksum	Versions	Location	Changed Since V5.1(2)
4XT1	4XT1 68340 VIRT CM	28FAF0	1.09	U10	N
	4XT1 68302 ODD	00277AE4	1.14	U47, 93, 150, 185	N
	4XT1 68302 EVEN	00242750	1.14	U48, 94, 151, 186	N
	GAIN/LAW CCITT G.711	000FCD68	1.03	U25, 28, 67, 78, 120, 131, 158, 170	N
	PATH SETUP ROM	0000CDDE	1.00	U35, 86, 116,178	N
E1-PRI (NTDASS2, DPNSS)	E1-PRI FW Odd	00105999	1.03	U38	N
	E1-PRI FW Even	000DA6C3	1.03	U39	N
	E1-PRI 32 Chan Setup	0000CDDE	1.00	U113	N
	PCM Gain/Law	000011D2	1.02	U45/53	N
E1-PRI 120Ω (NET5)	Net5 ODD	1075A4	1.04	U38	N
	Net5 EVEN	DB375	1.04	U39	N
PRI	PRI FW Odd	00107EA5	1.02	U38	N
	PRI FW Even	000DB30B	1.02	U39	N
	32 Chan Setup	0000CDDE	1.00	U29	N
	PCM GAIN/LAW	000011D2	1.02	U45/53	N
PRI/N	ODD	00115CB1	1.09	U38	N
	EVEN	000DEE1D	1.09	U39	N
	32 Chan Setup	0000CDDE	1.00	U29	N
	PCM Gain/Law	000011D2	1.02	U45/53	N
4XE1	4XE1 68340 VIRT CM	28FAF0	1.09	U10	N
	4XE1 68302 ODD	00263E25	1.04	U47, 93, 150, 185	N
	4XE1 68302 EVEN	002313DD	1.04	U48, 94, 151, 186	N
	GAIN/LAW CCITT G.711	000FCD68	1.03	U25, 28, 67, 78, 120, 131, 158, 170	N
	PATH SETUP ROM	0000CDDE	1.00	U35, 86, 116,178	N

**Table 15** *Firmware Requirements (continued)*

<b>Card</b>	<b>Firmware</b>	<b>Checksum</b>	<b>Versions</b>	<b>Location</b>	<b>Changed Since V5.1(2)</b>
DCC <sup>1</sup>	DCC	0000A575	2.02	U2	N
(North American Tone Plan)	LIN/PCM 0 DB	0000B9A2	1.00	U43	N
	LIN/PCM -3 DB	0000AB04	1.00	U44	N
	PCM/LIN Odd	0000AFA2	1.00	U33	N
	PCM/LIN Even	0000B736	1.00	U34	N
	DTG/DTG-2 <sup>1</sup>	DTG-FW <sup>2</sup>	000077AD	1.23	U2
(North American Tone Plan)		00007C30	1.25	U2	
	Tone ODD	00000078	2.04	U54	
	Tone EVEN	00004217	2.04	U53	
	MAP PROM LP87	0000628A	1.1	U36	
	MAP PROM LP88	00004B9E	1.1	U37	

1. Refer to the *VCO/4K Tone Plan Release Notes* for listings of firmware requirements for countries other than those found in North America.
2. Version 1.23 or 1.25 is required. Version 1.25 supplies an additional tone for customers in Canada.

## Software Requirements

Table 16 lists valid software checksums and versions for the VCO/4K system software and optional software products.

Use the Software/Firmware Configuration utility to identify the version and checksum of each software file installed on the system (refer to the *Cisco VCO/4K System Administrator's Guide* for more information). System software files are distributed across the installation floppy diskettes. Each optional software product is contained on a single floppy diskette.

**Table 16 Software Requirements**

VCO/4K System Software	Filename	Checksum	File Version <sup>1</sup>	Changed Since V5.1(2)
Executable Files	GLOBALS.EXE	01541E8D	—	Y
	HOSTMGR.EXE	04BE3462	—	Y
	SYSWD.EXE	01B59001	—	Y
	REDMGR.EXE	00FDF8AA	—	Y
	PERMGR.EXE	00000000	—	N
	NETMGR.EXE	030C83A9	—	Y
	SNMP.EXE	02BF0790	—	Y
	INSTALL.EXE	022B14C1	—	Y
	TELERTE.EXE	00007ADA	4.00	N
	NFAS.EXE	00007B0C	6.48	N
	NI2.EXE	00007B0C	6.48	N
	ETHERMGR.EXE	00007B0C	—	N
Download Files	MVDCT1.DWN	00F2D33A	1.08	N
	NBC.DWN	01095D96	1.09	N
	DNI.DWN	006F4101	1.02	N
	SSC.DWN	006C84CB	1.00	N
	CPA.DWN	003079F3	8.09	N
	DVC.DWN	005ADA02	1.08	N
	DTMF.DWN	00053D1A	2.02	N
	IPRC.DWN	0023113E	1.05	Y
	4XT1.DWN	00349052	1.49	N
	4XE1.DWN	0037A584	1.44	Y
	SPC.DWN	061A1725	5.07	Y
	ICC.DWN	062D0D63	5.10	Y

**Table 16 Software Requirements (continued)**


<b>VCO/4K System Software</b>	<b>Filename</b>	<b>Checksum</b>	<b>File Version<sup>1</sup></b>	<b>Changed Since V5.1(2)</b>
Protocol Files <sup>2</sup>	ICCCASR2.UPG	0000071D	—	N
	ICCCCS31.UPG	00000128	—	N
	ICCCLEAR.UPG	00000128	—	N
	ICCEM.UPG	00000666	—	N
	ICCGR303.UPG <sup>3</sup>	000009B3	—	Y
	ICC01.UPG	00000666	—	N
	ICC02.UPG	0000077A	—	N
	ICCFXOGS.UPG	000007BD	—	Y (New)
	ICCFXOLS.UPG	0000076E	—	Y (New)
	ICCFXSGS.UPG	000007EA	—	Y (New)
	ICCFXSLS.UPG	000007D7	—	Y (New)
Operating System Files	VRTX OS	—	1.08	N
	IFX	—	1.11	N
	TNX	—	1.45	N
<b>ISDN Optional Software<sup>4</sup></b>				
ISDN-NFAS	PRI.DWN	008FEC7D	6.48	N
	PRIN.DWN	00930CBD	6.48	N
ISDN-PRI	PRI.DWN	008FEC7D	6.48	N
	PRIN.DWN	00930CBD	6.48	N
NI-2	PRI.DWN	008FEC7D	6.48	N
	PRIN.DWN	00930CBD	6.48	N
NTTPRI	NTTPRI.DWN	008DF385	1.09	N
NTDASS2	NTDASS2.DWN	009F44C9	3.08	N
DPNSS	DPNSS.DWN	00AB15B6	3.12	N
NET5	NET5.DWN	008774E7	1.29	N
<b>SNMP</b>				
Management Information Base	VCO.MIB <sup>5</sup>	—	2.2.2	N

1. The software no longer lists the individual executable file (.EXE) version numbers in the Software/Firmware Configuration screen. A “—” character in the File Version column signifies that the file version matches the system software release, for example, V5.1. If a version number appears in the File Version column for an .EXE file, it is strictly for reference purposes; it does not appear in the Software/Firmware Configuration screen.
2. The checksum values for .upg files (protocol files) are displayed by accessing the Display File screen. Go to Maintenance Menu > Disk Utilities > Display File, and type: **c:boot/<filename>**. The .upg file checksum value is displayed in the first four bytes of the second row.
3. GR-303 is not supported for customer use; it is reserved for Cisco Systems internal use only.
4. The optional software file version numbers are listed as they appear on the optional software diskette label.
5. The VCO.MIB file is not installed on the switch; it is intended for the SNMP host system.

# Limitations and Restrictions

Table 17 lists the design constraints which have been identified in VCO/4K system software and related software. Unless noted, these limitations and restrictions apply to all Cisco VCO/4K releases up to and including 5.1(3). Cisco Systems currently has no plans to address the following known design constraints.

**Table 17 Known Design Constraints up to and Including 5.1(3)**

DDTs Issue	Description
—	Do not pull the active side NBC-3 on an operating production switch. If you pull an active NBC-3, it can impact traffic and the system will generate errors. If you suspect a problem with an NBC-3 card and you wish to remove it, first switch sides to make it the standby side.
—	The ICC and SPC automatically reset after downloads. After a download to the ICC or the SPC, the card resets itself in order for the new download to take effect.
—	<p>The system does not allow the operational mode to be set back to standard once it has been set to extended. This is due to larger values which could be set in extended mode and are not valid in standard mode.</p> <p>The mode is stored in one of the database files. If you must return to standard mode during testing, do so by reverting to the saved database files which were copied before you set the extended mode.</p>
—	<p>With Four Span E1 cards, resource groups can include channel 17, depending on whether the card spans are provisioned for CCS/31B or CAS. In CCS/31B mode, channel 17 is a bearer channel and can be added to a resource group. In CAS mode, channel 17 is used as the D-channel, and therefore, cannot be in a resource group.</p> <p>After adding and configuring a Four Span E1 card, you can change the mode (CAS or CCS/31B) while the card is in a resource group. However, the system does not automatically remove channel 17 from the resource group when you change the mode from CCS/31B to CAS, or automatically add channel 17 to the resource group when you change the mode from CAS to CCS/31B. When you change the span from CCS/31B to CAS, all call attempts on channel 17 fail because channel 17 is no longer a bearer channel. When you change a span from CAS to CCS/31B mode, bandwidth is wasted.</p> <p><b>Resolution:</b> Verify that resource groups properly reflect the nature of channel 17 when changing the mode of a Four Span E1 card span between CCS and CAS.</p> <hr/> <p> <b>Note</b> The system administration console and SNMP do not prevent users from configuring bearer-channel signaling and timing parameters for channels that are not truly bearer channels. This applies to channel 17 for CAS mode and channel 1 for both modes. (Channel 1 is used for framing.) Users may find this misleading, but it is harmless.</p>
CSCdm18135	If a resource group contains SPC-CONF, the system hunts by means of the Rotary method only (regardless of whether you select Rotary or Cyclic in the Hunt Type field from the Resource Group Summary screen).



**Table 17 Known Design Constraints up to and Including 5.1(3) (continued)**

DDTs Issue	Description
CSCdm29344	<p>The single-span CPA card does not allow for assigning a REP token to the SIT <i>and</i> ISUP tone signaling events simultaneously in an answer supervision template.</p> <p>The SIT (special information tone) and ISUP (integrated services digital network user part) tones have similar frequencies. If you include both of these signaling events in an answer supervision template, and you assign a REP token to both, the system always detects the SIT tone rather than the ISUP tone. Therefore, when you create an answer supervision template, assign the REP token to only one of these signaling events.</p> <p>Since the ISUP tone is used for out-of-band signaling and the SIT tone is used for in-band signaling, the two tones can be separately enabled in the answer supervision template without affecting any application connected to the network.</p>
CSCdm46309	The Select Upgrade Log File screen default date is incorrect. Manually specify the month, day, and year of the log file you want to display or print. Refer to the <i>Cisco VCO/4K Software Installation Guide</i> for more information.
CSCdm75392	CONNECT not sent to PRI/N card configured for NTTPRI.
CSCdp84909	The VCO receives alarms FRM506/FRM531 under the rare circumstances of the SWI buffer not being allocated for sending messages to the NBC, during very high volume traffic. Loss of traffic may result.
CSCsf85214	Spans that have been taken OOS before a reboot must be manually taken OOS after the reboot is complete. It is also recommended that the system is not run with cards defined and OOS; remove cards from the database. This workaround will improve overall performance.

## Important Notes

- Live Upgrade
- ICC-T1 mixed protocols
- ICC-T1 ISDN span as primary timing source

## Live Upgrade

It is possible to use Live Upgrade to upgrade to system software 5.1(3); however, refer to the following two sections for version-specific workaround procedures.

### Live Upgrade Procedures from V4.2 and Higher

Complete the steps below to use Live Upgrade if you are using system software V4.2 and higher. This procedure is a workaround for DDTs issue CSCdp23217—Live Upgrade failure with a Process Event Handler.



**Caution**

If you are using system software from V5.0.0.25 through V5.1.0.26, you must complete the steps below, and the steps in the following section, "Live Upgrade Procedures from V5.0.(0.25) through V5.1.(0.26) with SPCs," page 34, so that you do not lose all calls.



**Caution**

Do not access the Software/Firmware Configuration screen at any time during Live Upgrade procedures. Failure to follow this instruction results in Live Upgrade failure. Proceed to Step 1 below; do not deviate from these procedures.

- Step 1** Boot the standby side of the switch.
- Step 2** Wait for file synchronization and perform a switchover.
- Step 3** Boot the new standby side; wait for file synchronization.
- Step 4** Follow the Live Upgrade procedures contained in the *Cisco VCO/4K Software Installation Guide*.

## Live Upgrade Procedures from V5.0.(0.25) through V5.1.(0.26) with SPCs

Complete the following steps to use Live Upgrade from system software V5.0.0.25 through V5.1.0.26. This procedure prevents DSP failure on switchover and is a workaround for DDTs issue CSCdm22671.



**Caution**

Follow this workaround procedure when using Live Upgrade from V5.0.0.25 through V5.1.0.26. Failure to do so will result in the loss of all calls that require SPC resources. Use this procedure to minimize the volume of lost calls, limiting them to calls that are active on the SPC and that are taken out of service in order to re-flash.

- Step 1** Load the new SPC.DWN on the active side of the system.
- Step 2** Take one SPC out of service (OOS).
- Step 3** Place the same SPC in the active state.
- Step 4** Wait for the download to complete and all DSPs to become active on the SPC.
- Step 5** Repeat Step 2 through Step 4 for all other SPCs, one at a time.
- Step 6** Follow the Live Upgrade procedures contained in the *Cisco VCO/4K Software Installation Guide*.

## ICC-T1 Mixed Protocols

The ICC-T1 can be configured with many combinations of ISDN and non-ISDN protocols. Support is limited to a maximum of two protocols per ICC. Due to the vast number of combinations, Cisco Systems has not tested all possible span/protocol combinations.

Table 18 lists the mixed protocols tested by Cisco Systems. Additional combinations will be tested in the future.

**Table 18** ICC-T1 Mixed Protocols Tested by Cisco Systems

Test	Test Combination		Result
	Group/Span	Group/Span	
1	ICC-T1, SF/AMI, E&M	ICC-T1, ESF/B8ZS, E&M	Pass
2	ICC-T1, ESF/B8ZS, Clear	ICC-T1, ESF/B8ZS, E&M	Pass
3	ICC-T1, ESF/B8ZS, Clear	ICC-T1, SF/AMI, E&M	Pass
4	ICC-ISDN, ESF/B8ZS, NTI	ICC-T1, ESF/B8ZS, E&M	Pass
5	ICC-ISDN, ESF/B8ZS, NTI	ICC-T1, SF/AMI, E&M	Pass
6	ICC-ISDN, ESF/B8ZS, NTI	ICC-T1, ESF/B8ZS, Clear	Pass
7	ICC-ISDN, ESF/B8ZS, 4ESS	ICC-T1, SF/AMI, E&M	Pass
8	ICC-ISDN, ESF/B8ZS, 4ESS	ICC-T1, ESF/B8ZS, Clear	Pass
9	ICC-ISDN, ESF/B8ZS, 4ESS	ICC-T1, SF/AMI, Clear	Pass
10	ICC-ISDN, ESF/B8ZS, NI2	ICC-T1, SF/AMI, E&M	Pass
11	ICC-ISDN, NFAS	ICC-T1, ESF/B8ZS, E&M	Pass
12	ICC-T1, SF/AMI, FXOLS	ICC-T1, SF/AMI, FXOGS	Pass
13	ICC-T1, ESF/B8ZS, FXOLS	ICC-T1, SF/AMI, FXOGS	Pass
14	ICC-T1, ESF/B8ZS, FXOLS	ICC-T1, ESF/B8ZS, FXOLS	Pass
15	ICC-T1, SF/AMI, FXOLS	ICC-T1, ESF/B8ZS, FXOLS	Pass

## ICC-T1 ISDN Span as Primary Timing Source

When an ICC-T1 ISDN span is configured as the primary timing source, the incoming clock on the ICC-T1 ISDN fails to synchronize if you are upgrading from an existing database—prior to system software version 5.1(1)—to a new database in VCO/4K system software version 5.1(3).

To utilize your existing ICC-T1 ISDN (NI2, 4ESS, 5ESS, NTI, NTT) span as the primary timing source, complete the following steps when you upgrade to 5.1(3).



### Note

You do not need to perform the following procedure if you are adding a new T1 span as the primary timing source to the database or if you are currently running system software V5.1(1), and higher.



### Note

When you upgrade your software to 5.1(3), Cisco Systems recommends that you perform this procedure on the ICC-T1 ISDN spans configured as the primary and secondary timing source.

- 
- Step 1** Take the existing ICC-T1 ISDN span, configured as the primary timing source, out of service (OOS).
- Step 2** From the ICC ISDN Span Configuration screen, perform the following steps.
- a. Change the REF CLOCK field parameter from **LOOP** to **1544**.
  - b. Press **Enter**.

- c. Change the REF CLOCK field parameter from **1544** to **LOOP**.
- d. Press **Enter**.

**Step 3** Return the ICC-T1 ISDN span (from Step 1) back in service.

## Caveats

This section contains open and resolved software caveats for this release of the Cisco VCO/4K. Caveats describe unexpected behavior or defects in Cisco VCO/4K system software or related hardware. Complete the following steps to access detailed information on resolved and open caveats:

**Step 1** Open an Internet browser application.

**Step 2** Go to <http://www.cisco.com>

**Step 3** Click on the site menu's Login hypertext.

The Username and Password Required dialog box is displayed.

**Step 4** Enter your username and password.



**Note** If you do not have a valid username and password contact your Cisco Systems representative.

**Step 5** Click the OK button.

A Cisco Systems Web page is displayed.

**Step 6** Click on the Technical Assistance Center hypertext, which is located beneath the Service & Support section.

**Step 7** Click on the Tools hypertext.

**Step 8** Click on the Software Bug Toolkit hypertext.

**Step 9** Click on Search for Bug by ID Number hypertext.

The Search for Bug by ID Number tool is displayed.

**Step 10** Use the Search for Bug by ID Number search tool to find detailed information on caveats for the VCO/4K product.

## Resolved Caveats

Table 19 lists the caveats issued against VCO/4K system software, and related optional software applications, that have been resolved in system software version 5.1(3).

**Table 19 Resolved Caveats for Release 5.1(3)**

DDTS Issue	Description
CSCdm40053	ISDN OOS_FE on bearers of the backup D-channel.
CSCdm74364	ICC-E1 cannot change CRC to OFF with China UPG.
CSCdm94205	SPC card does not know when DSPs are dead.

**Table 19 Resolved Caveats for Release 5.1(3) (continued)**

<b>DDTS Issue</b>	<b>Description</b>
CSCdp17892	MF receivers on SPC die.
CSCdp23008	Active to OOS span/ports with stable calls, no warning.
CSCdp42778	Unable to switch to backup D-chan with ICC-4ESS.
CSCdp43759	SSC and 4xT1 block each other's download and activation.
CSCdp46329	ICC-T1 config as ESF & 8BZS goes from A to OOS to A.
CSCdp51650	ICC NI2 NFAS fails during switchover from admin screen.
CSCdp51681	ICC NTI NFAS fails during switchover from admin screen.
CSCdp61269	\$67 command returns with NSB 30 for 1KHz tone.
CSCdp68322	Reset of B-channels on DMS, ICC OOS FE.
CSCdp71648	\$EA report (Setup) sent to Host on IPRC for ISDN.
CSCdp72948	4xE1 cards remain in CP_DISC after conference tear down.
CSCdp73453	No Distinctive ring heard on feature enable.
CSCdp73460	Host - Intermittancy / called party doesn't ring sometimes.
CSCdp77409	IPRC download stops ICC download.
CSCdp81540	ICC 5ESS NFAS fails during switchover from admin screen.
CSCdp84856	SPC-MFCR2 diagnostics test fail.
CSCdp88610	vco.mib file does not have its own version string.
CSCdp89288	System core dump for invalid virtual port used by \$49 command.
CSCdp89352	\$49 command to disconnect port causes crash.
CSCdp97610	Per Port trace crashes VCO when NFAS port is traced.
CSCdr01332	ICC-E1/NET5 in slot 21 stops all ICCs from downloading.
CSCdr01540	Force 4xT1/E1 card download when the switch is Cold or Warm booted.
CSCdr01627	ISDN port stuck in CP_OUTPULSE on D-channel switchover.
CSCdr04195	Make SNMP parameters config available from admin.
CSCdr07223	Memory leak (port of PRI/N).
CSCdr09289	ISDN ports theoretically hand under load if msg corrupted.
CSCdr09309	ISDN OOS FE on bearers of backup D-channel after switchover.
CSCdr09315	SERVICE (OOS) msg was not sent for a RESTART on a port.
CSCdr09320	SERVICE msgs sometimes not sent after D-chan switchover.
CSCdr11644	ICC-T1 configured as FXSGS fails over 50% of calls.
CSCdr13664	Code Error during simultaneous seizure test.
CSCdr15636	icc.dwn does not support custom E1 .upg files.
CSCdr15689	ICC stops processing NFAS load at ~27K BHC.
CSCdr16756	NFAS-group does not come ACT when spans are moved.
CSCdr17603	\$67 multi-digit collection reports single digit incorrect.
CSCdr19952	ICC spans configured for GR303 will not work if 1st span different.

**Table 19 Resolved Caveats for Release 5.1(3) (continued)**

DDTS Issue	Description
CSCdr34318	VCO sends multiple \$D9 reports when primary D-channel of NFAS group is pulled.
CSCdr62844	T1 NFAS ports not shown offhook.
CSCsf52565	IPRC does not report failure.
CSCsf85047	The SSC downloads and goes into Maintenance.
CSCsf85097	SSC shows adr 0 in card display.
CSCsf85251	SPC does not clear all alarms.

## Open Caveats

Table 20 describes possible unexpected behavior by Cisco VCO/4K release 5.1(3). Unless noted, these caveats apply to all Cisco VCO/4K system software releases up to and including 5.1(3).

**Table 20 Open Caveats up to and Including Release 5.1(3)**

DDTs Issue	Description
CSCdp49217	FTP hangs while running ftp scripts to the VCO.
CSCdp63988	If Delete Directory fails then Show Directory will fail.
CSCdp64900	The SPC-OUTP fails to work first time after defining in dbase.
CSCdp68345	SNMP is not implemented for ISDN per-span overlap.
CSCdp71800	ISDN timer T302 does not fire when overlap sending.
CSCdp71864	The ISDN QSIG reports wrong state.
CSCdp79890	VCO-Host socket disconnect under certain load conditions - HST013.
CSCdp84612	ISDN ACCUMULATE mode returns the wrong SETUP ACKNOWLEDGE.
CSCdr05012	Can only license 4088 ports instead of 4096.
CSCdr08845	VCO returned incorrect STATUS message when NOTIFY was received.
CSCdr11642	ICC-T1 does not support FXS-LS.
CSCdr19071	Call is not disconnected when ICC-T1/NTT PRI carrier loss occurs.
CSCdr24372	Loss of Connect Message from Host.
CSCdr24375	SPC-CPA is not reporting DA (supervision).
CSCdr27105	ICC-T1 reports FRM289/FRM290/FRM285 messages incorrectly.
CSCdr27189	SPC-CPA/Generic does not report FAX Tone.
CSCdr38661	VCO in A law ICCs have a static tone when listening to 4C0.
CSCdr40569	No error message indicates not enough disk space available for live upgrade procedures to be performed.  Manually ensure that your system has 20MB of free disk space on each hard drive before starting live upgrade procedures. Access the system administration software and go to Maintenance/Disk Utilities/Show Disk Free Space.
CSCdr41455	6C to stop voice does not return T1 port to correct state.
CSCsf31137	After a warm start, the system sends a (\$DC) report to start call processing before IPRC prompt downloading is complete.
CSCsf41605	If an error occurs in the disk operation when you use the Data Base Store or Data Base Retrieve commands (under File Utilities), no warning is displayed to indicate that all files may not have been copied correctly.
CSCsf41657	If a SLIC ICT (incoming trunk) is telerouted to a SLIC OGT (outgoing trunk), and the SLIC OGT is ringing during a switchover, the SLIC OGT does not stop ringing when the SLIC ICT goes back on-hook.

**Table 20 Open Caveats up to and Including Release 5.1(3) (continued)**

<b>DDTs Issue</b>	<b>Description</b>
CSCsf41717	Avoid using the Software/Firmware Configuration screen to view the contents of floppy diskettes (device A:).
CSCsf51888	You must specify a resource type when you use the RELEASE impulse rule token. If you do not specify a resource (IPRC, MRC, DRC, DTG, or CPA), the RELEASE token has no effect.
CSCsf51960	If you use an Ethernet system host interface with up to four hosts and high loads, the system may fail. Higher loads may support even fewer host connections.
CSCsf51966	One of the fields in Trunk Timing configuration is the Wink Send. For E1, this is the time period of the delayed dial signal. Tests have shown that this is about 60ms as opposed to the 30ms stated in the specifications.
CSCsf52155	When the Four Span T1 is configured as FXO-LS, the card processes a WINK command after it seizes out.
CSCsf52242	MF Digit (\$D0) reports indicating garbled digits are not sent to the host when the impulse rule performing the collection contains the reporting control tokens REP EACH or REP NEXT.
CSCsf52244	When using the \$67 command to append an odd number of digits to a field, which already contains an odd number of digits, digits may be lost.
CSCsf52245	\$67 command not rejected for digits over 40, but will only collect 40 digits.
CSCsf52246	An Impulse Rule Complete (\$DD) report is generated when an impulse rule aborts due to a CPA exhaust condition.
CSCsf52247	You may experience a corrupted database if you inadvertently try to load a backup copy of an outdated database. The system does not detect the outdated database and does not automatically perform the database conversion.
CSCsf52300	When the caller enters digits, a combination of the \$67 command and impulse rule is being processed.
CSCsf52355	When a channel RESTART occurs, the system issues an ISDN Port Change of State (\$EA) report.
CSCsf52581	Aux1 alarms triggered by the hardware (power supply, fan unit, or ring voltage failure) are not displayed on the System Alarms Display screen. Therefore, remote users cannot determine if a major hardware alarm is set.
CSCsf62790	A load seize on impulse rules with record and speak tokens at 22 seizures causes IPRC cards to go OOS.
CSCsf62862	A network status byte of \$02 (Invalid command function ID) is returned by the Subrate Path Control (\$65) command when the \$65 command contains 82 destinations. The ISDN Port Control (\$49) command also returns a network status byte of 02 if the \$49 command contains between 258 and 261 bytes.
CSCsf62917	There is a mismatch between the on-line and diskette disk utilities.
CSCsf62948	Four Span T1 and Four Span E1 cards perceive the test patterns from a TTS-3 Analyzer as incoming seizures and generate FRM373 (Internal Message Length Error) and FRM102 (Card MSG) errors.
CSCsf62956	The administration console intermittently gets re-initialized when the system reboots. This causes the keyboard type to reset to Numeric, instead of Application, which is required by the system software.
CSCsf62982	Major Alarm Not Set on Loss of Hosts.
CSCsf63022	Telerouter \$D5 (Routing Action) reports do not appear in the system trace file, but they are sent to the host.

**Table 20 Open Caveats up to and Including Release 5.1(3) (continued)**

<b>DDTs Issue</b>	<b>Description</b>
CSCsf63117	When you change the system host configuration, the system may generate the following error:  RED44: Standby DB Update Error - Bad Record Count, File [filename]  When this error occurs, the changes made on the active side do not get written to the standby side.
CSCsf63144	During the broadcast download cycle, Four Span T1 and Four Span E1 cards intermittently generate an internal error code 1.
CSCsf63245	If you attempt to update the gateway routing tables before you install and enable Ethernet, the gateway routing tables get corrupted.
CSCsf63261	If you use SNMP to configure resource groups on redundant systems, the port.tbl file gets corrupted and ports are missing from the resource groups.
CSCsf63269	The RELEASE DTG token does not work: The RELEASE outpulse rule token does not release the DTG/DTG-2 and causes the system to log an error during inpulse rule execution.
CSCsf63349	Outgoing ports on Single Span T1 cards intermittently become stuck in CP_OUTPUL after incoming seizures.
CSCsf63398	If you add or delete a tone generator card while another tone generator is outpulsing, the switch may be unable to do further outpulsing and may even fail.
CSCsf63502	Problem with 4xT1 on switchover.
CSCsf63569	If the outgoing Four Span T1 trunk resource groups are set to ROTARY search, the ports in the resource group get stuck in CP_WTFSUP.
CSCsf63570	If you press the ABORT button on the system controller it has no effect if you have not installed the Ethernet option.
CSCsf73828	If you delete a DTG from the database in an active system, outpulsing ceases.
CSCsf73902	The system does not log an error indication when the switch fails. Earlier releases of the software logged an error indication to aid in determining the cause of failure.
CSCsf73909	Following a warm reset, the 4xE1 cards display ACTIVE while downloading.
CSCsf73960	The FTP quote command is inconsistent. The quote compress command requires a drive specification (c:), but the uncompress and the split commands cannot accept it.
CSCsf73961	The FTP command, quote join c:core1 c:core1.x??, does not work.
CSCsf74440	The Display Card Data screen does not record MVDC slips.
CSCsf84591	The active and standby sides may not correctly reflect the license of the opposite side.
CSCsf84601	Can't delete large files from administration console.
CSCsf84608	The prompt library is not working properly.
CSCsf84795	The Programmable Trunk Configuration (non ICC or 4xT1/E1), Diagnostics Port Display, Call Progress Tone Monitor, and Routing Statistics Display screens support only two digits for inpulse and outpulse rules.
CSCsf84962	All inpulse rules are aborting on port \$47F.
CSCsf84981	Error message may appear when you activate the SPC.
CSCsf85087	The ICC-E1 does not work with the D+I card when the backplane law (System Features screen) and all ICC-E1 ports (ICC Programmable Trunk Configuration screen) are set to Mu-law.
CSCsf85092	When your system is operating in extended mode, the "C" bit in the last fragment of the \$83 report is reporting digits rather than a 0 (zero). This bit should report a zero indicating that this is the last fragment.



**Table 20** Open Caveats up to and Including Release 5.1(3) (continued)

DDTs Issue	Description
CSCsf85137	If a DSP SRM is not physically installed on the SPC, but the DSPs are configured in the database, the system displays the SPC with a status of Maintenance (M) rather than Out of Service (O).
CSCsf85166	When the system is running in extended mode, the api_stat.c routine to format the rack, level, and slot in the \$83 command from tokens does not work correctly.

## Related Documentation

The following documents contain information that may be useful to system software 5.1(3) users.

- *VCO/4K Software Installation Guide*
- *VCO/4K System Administrator's Guide*
- *VCO/4K Card Technical Descriptions*
- Product supplements for optional software, including:
  - *VCO/4K Management Information Base (MIB) Reference Guide*
  - *VCO/4K Standard Programming Reference*
  - *VCO/4K Extended Programming Reference*
  - *VCO/4K ASIST Programming Reference*
  - *VCO/4K TeleRouter Reference Guide*
  - *VCO/4K ICC ISDN Supplement*
  - *VCO/4K Ethernet Supplement*
  - *VCO/4K Tone Plan Release Notes*
  - Applicable tone plan supplements

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You can access CCO in the following ways:

- WWW: <http://www.cisco.com>

- WWW: <http://www-europe.cisco.com>
- WWW: <http://www-china.cisco.com>
- Telnet: [cco.cisco.com](http://cco.cisco.com)
- Modem: From North America, 408 526-8070; from Europe, 33 1 64 46 40 82. Use the following terminal settings: VT100 emulation; databits: 8; parity: none; stop bits: 1; and connection rates up to 28.8 kbps.

For a copy of CCO's Frequently Asked Questions (FAQ), contact [cco-help@cisco.com](mailto:cco-help@cisco.com). For additional information, contact [cco-team@cisco.com](mailto:cco-team@cisco.com).

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