



## Miscellaneous Resources

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These links provide access to commonly-used inter-operability and compatibility information for Cisco products with each other, with a third-party system, or with a computer hardware platform. This information is used by IP Communications Systems Test and is applicable to Design, Implementation, and Operation life cycle phases.

When selecting a release set of compatible software versions, Cisco recommends that you use a Release Set from IP Communications System Test as a baseline and a known starting point. If deviation from this baseline is required, you can use the supplementary information at the following sites to manage compatibility for interim release sets.

- Cisco CallManager Compatibility Matrix (for general reference on inter-operability among Cisco products)  
[http://www.cisco.com/univercd/cc/td/doc/product/voice/c\\_callmg/ccmcomp.htm](http://www.cisco.com/univercd/cc/td/doc/product/voice/c_callmg/ccmcomp.htm)
- Cisco IPCC Enterprise Compatibility Guide (for additional inter-operability information for IPCC Enterprise components)  
[http://cisco.com/en/US/products/sw/custcosw/ps1844/products\\_implementation\\_design\\_guides\\_list.html](http://cisco.com/en/US/products/sw/custcosw/ps1844/products_implementation_design_guides_list.html)
- Cisco Response Solutions (CRS) Software and Hardware Compatibility Guide (for supported product combinations for Cisco IPCC Express and IP IVR):  
[http://www.cisco.com/univercd/cc/td/doc/product/voice/sw\\_ap\\_to/crscomtx.pdf](http://www.cisco.com/univercd/cc/td/doc/product/voice/sw_ap_to/crscomtx.pdf)
- Cisco Interoperability Portal (for Cisco inter-operability with a third-party legacy system)  
<http://www.cisco.com/go/interoperability>
- Computer Hardware/Software Specifications for Media Convergence Server (MCS Servers)  
<http://www.cisco.com/go/swonly>
- Computer Hardware/Software Specifications for Enterprise Contact Routing  
<http://www.cisco.com/univercd/cc/td/doc/product/icm/ccbubom/index.htm>



