



Cisco IGX 8400 Series Guide to License, Warranty, and Documentation

Cisco 90-Day Limited Hardware Warranty Terms

There are special terms applicable to your hardware warranty and various services that you can use during the warranty period. Your formal Warranty Statement, including the warranty applicable to Cisco software, is included on the CD that accompanies your Cisco product. Follow these steps to access and download the *Cisco Information Packet* and your warranty document from the CD or from Cisco.com.

1. Launch your browser, and go to this URL:

http://www.cisco.com/univercd/cc/td/doc/es_inpk/cetrans.htm

The Warranties and License Agreements page appears.

2. To read the *Cisco Information Packet*, follow these steps:

- a. Click the **Information Packet Number** field, and make sure that the part number 78-5235-02C0 is highlighted.
- b. Select the language in which you would like to read the document.
- c. Click **Go**.

The Cisco Limited Warranty and Software License page from the Information Packet appears.

- d. Read the document online, or click the **PDF** icon to download and print the document in PDF format (Adobe Portable Data File).



Note You must have Adobe Acrobat Reader to view and print PDF files. You can download the reader from Adobe's website: <http://www.adobe.com>

3. To read translated and localized warranty information about your product, follow these steps:
 - a. Enter this part number in the Warranty Document Number field:
78-5236-01C0
 - b. Select the language in which you would like to read the document.
 - c. Click **Go**.



Corporate Headquarters:
Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

Copyright © 2002. Cisco Systems, Inc. All rights reserved.

The Cisco warranty page appears.

- d. Review the document online, or click the **PDF** icon to download and print the document in PDF format (Adobe Portable Data File).

You can also contact the Cisco service and support website for assistance:

http://www.cisco.com/public/Support_root.shtml.

Duration of Hardware Warranty

Ninety (90) days.

Replacement, Repair, or Refund Policy for Hardware

Cisco or its service center will use commercially reasonable efforts to ship a replacement part within ten (10) working days after receipt of a Return Materials Authorization (RMA) request. Actual delivery times can vary, depending on the customer location.

Cisco reserves the right to refund the purchase price as its exclusive warranty remedy.

To Receive a Return Materials Authorization (RMA) Number

Contact the company from whom you purchased the product. If you purchased the product directly from Cisco, contact your Cisco Sales and Service Representative.

Complete the information below, and keep it for reference:

Company product purchased from	
Company telephone number	
Product model number	
Product serial number	
Maintenance contract number	

Printed Documentation

Your product shipped with a minimal set of printed documentation, along with a Documentation CD-ROM. The printed documentation describes Cisco IGX 8400 series switch domestic and international regulatory compliance status. It also provides warning and safety recommendations for use when working with an IGX. The CD-ROM contains additional product documentation (command references, configuration manuals, and so forth), which you can read and print.

The following document shipped with your product:

Cisco IGX 8400 Series Regulatory Compliance and Safety Information (78-13227-05)

http://www.cisco.com/univercd/cc/td/doc/product/wanbu/igx8400/9_3_20/igxrsci.htm

You can access the document URL on the Documentation CD-ROM and at <http://www.cisco.com> on the World Wide Web.

Online Product Documentation

This section lists the online documentation available for your product. These documents were not shipped with your product, but you can access them by using the listed URLs.

Cisco IGX 8400 Series Platform Guides

- *Cisco IGX 8400 Series Installation Guide*
http://www.cisco.com/univercd/cc/td/doc/product/wanbu/igx8400/9_3_30/ig/index.htm
- *Cisco IGX 8400 Series Provisioning Guide*
http://www.cisco.com/univercd/cc/td/doc/product/wanbu/igx8400/9_3_30/pg/index.htm

Cisco WAN Switching System Software Documentation

- Cisco WAN Switching Software Release Notes (select release)
<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/igx8400/index.htm>
- *Cisco WAN Switching Command Reference* (select release)
<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/igx8400/index.htm>
- *Cisco WAN Switching SuperUser Command Reference* (select Release 9.3.1 or earlier release)
<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/igx8400/index.htm>

Related Hardware Documentation

- *Cisco Interface Cards Installation Guide*
http://cco/univercd/cc/td/doc/product/access/acs_mod/cis2600/hw_inst/wic_inst/wic_doc/index.htm
- BPX 8600 series documentation
<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/bpx8600/index.htm>

Cisco IOS Software Documentation (For URM Only)



Note

The Universal Router Module (URM) is a dual-processor card, featuring both a modified Cisco IGX 8400 series UXM-E processor and a modified Cisco 3660 modular-access router processor. Each processor uses a different operating system; refer to documentation for both Cisco IOS software and switch software while working with the URM.

The Cisco IOS software documentation can be found at the following URL or paths:

- <http://www.cisco.com/univercd/cc/td/doc/product/software/index.htm>
- On Cisco.com: click **Cisco Product Documentation, IOS Software**, and then the release.
- On the Documentation CD-ROM, click **Cisco Product Documentation, Cisco IOS Software**, and then the release.

Cisco IOS Software Release Notes and Feature Modules

The Cisco IGX series URM supports:

- Cisco IOS Release 12.1(5)YA
- Cisco IOS Release 12.2(2)XB
- Cisco IOS Release 12.2(8)T and later releases.

Cisco IOS Mainline Documentation

- *Cisco IOS Wide-Area Networking Configuration Guide*
- *Cisco IOS Wide-Area Networking Command Reference*
- *Cisco IOS Configuration Fundamentals Configuration Guide*
- *Cisco IOS Configuration Fundamentals Command Reference*
- Cisco IOS Release 12.x Master Indexes
- Cisco IOS Release 12.x Supporting Documents

Feature Navigator

Cisco IOS software is packaged in feature sets that are supported on specific platforms. To get updated information regarding platform support for a feature, access Cisco Feature Navigator. Cisco Feature Navigator dynamically updates the list of supported platforms as new platform support is added for the feature.

Cisco Feature Navigator is a web-based tool that enables you to determine which Cisco IOS software images support a specific set of features and which features are supported in a specific Cisco IOS image. You can search by feature or release. Under the release section, you can compare releases side by side to display both the features unique to each software release and the features in common.

To access Cisco Feature Navigator, you must have an account on Cisco.com. If you have forgotten or lost your account information, send a blank e-mail to cco-locksmith@cisco.com. An automatic check will verify that your e-mail address is registered with Cisco.com. If the check is successful, account details with a new random password will be e-mailed to you. Qualified users can establish an account on Cisco.com by following the directions found at this URL:

<http://www.cisco.com/register>

Cisco Feature Navigator is updated regularly when major Cisco IOS software releases and technology releases occur. For the most current information, go to the Cisco Feature Navigator home page at the following URL:

<http://www.cisco.com/go/fn>

Documentation CD-ROM

Your product shipped with a Cisco Documentation CD-ROM, which is updated monthly and may be more current than the printed documentation. You can sign up to receive the monthly Documentation CD-ROM (product number DOC-CONDOCCD=) at this URL:

http://www.cisco.com/cgi-bin/order/order_root.pl

To find the Cisco IGX 8400 series documentation from the Cisco Documentation CD-ROM homepage, click **Cisco Product Documentation**, **Cisco WAN Switching Solutions**, and then **IGX 8400 Series**.

World Wide Web

You can access the most current Cisco documentation on the World Wide Web at this URL:

<http://www.cisco.com>

To find the Cisco IGX 8400 Series documentation from Cisco's home page, click **Products & Services**, **Switches**, **Cisco IGX 8400 Series Switches**, and then **Instructions and Guides**.

Copyright © 2002 Cisco Systems, Inc. All rights reserved. Cisco, Cisco IOS, Cisco Systems, and the Cisco Systems logo are registered trademarks of Cisco Systems, Inc. or its affiliates in the U.S. and certain other countries. All other brands, names, or trademarks mentioned in this document or Web site are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0201R)

